IE COVID Survey - ROUND 2

Start of Block: Basic Org Information

Q1 INLAND EMPIRE COVID-19 NONPROFIT SURVEY OF NEEDS AND BEST PRACTICES (ROUND 2)

May 12, 2020

Dear Community Partner,

It has been 2 months since COVID-19 started. Thank you for all you are doing to lead your organizations and keeping our communities safe and healthy.

The first survey we circulated to help our nonprofits receives almost \$900,000 in funding from the IE Funder's Alliance Rapid Response Fund, and initiated the IE COVID-19 Resilience Fund to assist local nonprofit organizations working to respond to this public health crisis. You can find more about these, and other funding efforts in the Inland Empire at https://iecovidresponse.org/

In order to make sure that we understand and can adapt to changing community needs, we ask our IE nonprofit leaders to fill out this ROUND 2 survey. This information will inform requests for funding, grantmaking and technical assistance (TA) responses, as well as advocacy for our sector as part of the reopening process.

As this data is analyzed, this information will be shared with others in positions to assist and respond.

<u>Please note that this is ROUND 2 of our survey.</u> Those who did not have a chance to take the first wave will still be able to provide critical information about their organization.

Please click on the blue box/white arrow below to proceed. Thank you, Michelle Decker, CEO Inland Empire Community Foundation Karthick Ramakrishnan, Professor and Director Center for Social Innovation, UC Riverside

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Q2 Please provide your contact information
O Your Name (1)
O Title (2)
O Email address (3)
O Phone (15)
Q3 Please provide information about your organization below.
O Please indicate your Employer Identification Number (or that of your fiscal sponsor) (7)
Organization Name (1)
O Street Address (5)
Ocity (6)
O Zip Code (2)
Page Break ————————————————————————————————————

•	Q4 Have you already taken the first wave of our survey? If you click YES below, you will skip over some basic questions about your organization's mission, populations served, and activities.									
O Yes (1)									
○ No (2	O No (2)									
O Don't I	O Don't know / not sure (3)									
End of Block	: Basic Org Information									
Start of Bloc	k: Organizational Characteristics									
Q5 Is your orgall that apply)	ganization a tax-exempt organization under any of the following categories? (check									
	My organization is NOT a tax-exempt organization (5)									
	501 (c)(3) (1)									
	501 (c)(4) (2)									
	501 (c)(6) (3)									
	501 (c)(7) (4)									
•	Q6 Is your organization fiscally sponsored by some other organization, or is it a fully independent entity?									
O Fiscall	y sponsored (1)									
OIndepe	endent (2)									
O Don't I	O Don't know (3)									

Q7 Approximately what were your orga	anization's annual expenditures in 2019?
O Less than \$25,000 (1)	
○ \$25,000 to \$49,999 (2)	
\$50,000 to \$99,999 (3)	
\$100,000 to \$249,999 (4)	
\$250,000 to \$499,999 (5)	
\$500,000 to \$999,999 (6)	
○ \$1 million or above (7)	
Q8 Briefly describe the impact of COV	ID-19 on the Populations You Serve
*	pact of COVID-19 on Your Organization Operations

*							
	-	escribe the e	=	pact of COVID	0-19 on Your	Organization	's

Q11 Please consult the map below to answer the following question.



Q12 Which geographical area does your organization serve? Please use the slider to indicate a rough sense of organizational activity. If the answer is "0", please click the circle, not leaving any answers blank.

0

Total values should add to 100%.

No	ot Applicat	ole	
25	50	75	100

1. San Bernardino County, West Valley ()	
2. SB County, East Valley ()	
3. SB County, Mountain communities ()	
4. SB County, High Desert region ()	
5. SB County, Morongo Basin region ()	
6. SB County, Mojave region ()	
7. Riverside County, Corona and Eastvale ()	
8. Riverside County, Southwest region ()	
9. Riverside County, Riverside and Moreno Valley ()	
10. Riverside County, Coachella Valley ()	
11. Other parts of SB County ()	
12. Other parts of Riverside County ()	
13. Los Angeles County ()	
14. Orange County ()	
15. San Diego County ()	
16. Imperial County ()	
17. Other counties or California Statewide ()	
18. Multiple states or Nationwide ()	
19. Global ()	

Q13 Which of up to 3).	the following characterizes the primary work of your organization (please select
	Animal care (1)
	Arts and culture (4)
	Civil rights (5)
	Crime (6)
	Disease/cure (7)
	Education (8)
	Employment (9)
	Environment (10)
	Food (11)
	Health (12)
	Housing (13)
	Human services (14)
	International (15)
	Medical research (16)
	Mental health (17)
	Mutual membership (18)

	Philanthropy (19)
	Public (20)
	Recreation (21)
	Religion (22)
	Safety (23)
	Science research (24)
	Social research (25)
	Youth (26)
	Other (27)
Page Break	

Display This Question:

If If Which of the following characterizes the primary work of your organization (please select up to 3). q://QID134/SelectedChoicesCount Is Greater Than 1

Carry Forward Selected Choices from "Which of the following characterizes the primary work of your organization (please select up to 3)."



Q 1	4 Among your choices, which is your top issue area
	O Animal care (1)
	O Arts and culture (2)
	O Civil rights (3)
	O Crime (4)
	O Disease/cure (5)
	O Education (6)
	C Employment (7)
	O Environment (8)
	O Food (9)
	O Health (10)
	O Housing (11)
	O Human services (12)
	O International (13)
	O Medical research (14)
	O Mental health (15)
	O Mutual membership (16)
	O Philanthropy (17)
	O Public (18)
	O Recreation (19)
	O Religion (20)
	O Safety (21)

O Sci	ce research (22)	
O Soc	research (23)	
○ You	(24)	
Oth	(25)	
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you don't have any in a category, please enter 0.										
O Paid staff(O Paid staff (1)									
O Volunteers (2)										
O Dues-paying members (3)										
O Clients (4)										
Q16 Please indicate whether the following groups are a low, medium, or high share of your										
populations served	I. Don't know (1)	Low (2)	Medium (3)	High (4)						
0-5 year olds (4)	\circ	\circ	0	\circ						
Children of elementary school age (5)	\circ	\circ	\circ	\circ						
Children of middle school age (6)	0	0	0	\circ						
Children of high school age (7)	0	0	\circ	\circ						
Young adults (up to age 25) (8)	0	0	0	\circ						
Working age adults (9)	0	0	\circ	\circ						
Seniors / retirees (10)	\circ	0	\circ	\circ						

Q17 Please indicate whether the following groups are a low, medium, or high share of your populations served.

	Don't know (4)	Low (1)	Medium (2)	High (3)
White, non- Hispanic (1)	0	0	\circ	0
Hispanic or Latino (2)	0	0	\circ	\circ
Black or African American (3)	0	\circ	\circ	\circ
Asian American (4)	0	\circ	\circ	\circ
Pacific Islander (5)	0	\circ	\circ	\circ
Other racial group (6)	0	0	\circ	\circ

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Q18 Please indicate whether the following groups are a low, medium, or high share of your populations served.

	Don't know (4)	Low (1)	Medium (2)	High (3)
People with disabilities (6)	0	0	0	0
Homeless or housing insecure (7)	0	\circ	\circ	0
Previously incarcerated or justice-involved (8)	0	0	0	0
Men (1)	0	\circ	\circ	\circ
Women (2)	0	\circ	\circ	\circ
Transgender or nonbinary (3)	0	0	\circ	\circ
LGBT or LGBTQIA+ (4)	0	\circ	\circ	\circ

End of Block	: Organizational Characteristics
Start of Bloc	k: Final Block
matching you	questions involve information about your operations that can be useful in with funding, technical assistance, and in-kind contributions. Please indicate agree to share your contact information and responses with the following entities.
-	check any of the boxes, your information will be confidential and be used research purposes only.
-	sent my contact information and organizational needs responses to be shared with who can provide assistance (select all that apply):
	Inland Empire Funder's Alliance Rapid Response Fund (1)
	Inland Empire Community Foundation COVID-19 Resilience Fund (2)
	Desert Health Care District and Foundation (Coachella Valley) (3)
	Other state and national funders (7)
(4)	Inland Empire Capacity Builders Network (for fee-based and pro-bono referrals)
	Other individual capacity builders (fee for services) (5)

Other individual capacity builders (offering pro bono services) (6)

Q20 In the last 5 years **prior to the COVID crisis**, please note any changes with respect to your organization

	DECLINE significantly (1)	DECLINE somewhat (2)	Remained the same (3)	INCREASE somewhat (4)	INCREASE significantly (5)
Staffing (1)	0	\circ	0	\circ	0
Clients served (7)	0	0	\circ	0	\circ
Geographic reach (8)	0	\circ	\circ	\circ	\circ
Individual donations (6)	0	\circ	\circ	0	\circ
Grant revenues (2)	0	\circ	\circ	0	\circ
Fees for services (3)	0	0	\circ	0	\circ
Government contracts (4)	0	\circ	\circ	0	\circ

Q21 **Next, since the COVID crisis** onset in March 2020, please note any **changes that have already occurred** with respect to your organization

	DECLINE significantly (1)	DECLINE somewhat (2)	Remained the same (3)	INCREASE somewhat (4)	INCREASE significantly (5)
Staffing (1)	0	\circ	0	\circ	0
Clients served (6)	0	0	\circ	\circ	\circ
Geographic reach (7)	0	\circ	\circ	\circ	\circ
Individual donations (8)	0	0	0	0	\circ
Grant revenues (2)	0	0	0	0	\circ
Fees for services (3)	0	0	\circ	0	\circ
Government contracts (4)	0	0	0	0	\circ

Q22 Is your n	conprofit a recipient of contracts and/or grants from (check all that apply)
	Federal government (1)
	State government (4)
	County government (5)
	City government (6)
	Other government entity (please specify) (8)
	For-profit business (7)
	Another nonprofit organization (9)
	Some other entity (10)
Page Break	

Q23 To what extent are you relying on the following means of communication with the populations you serve?

	Never (21)	Sometimes (22)	Often (23)	Very often (24)	(25)
(Online Platform- Video Conferencing) *Fill in Name (6)	0	0	0	0	0
Phone Calls (15)	\circ	\circ	\circ	\circ	\circ
Text Messages (16)	0	0	0	0	\circ
Email (17)	0	\circ	\circ	\circ	\circ
Other *Fill in (18)	0	\circ	0	0	0

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Q24 To what extent are you relying on the following means of communication within your organization?

	Never (4)	Sometimes (1)	Often (2)	Very often (3)
(Online Platform- Video Conferencing) *Fill in Name (6)	0	0	0	0
Phone Calls (15)	\circ	\circ	\circ	\bigcirc
Text Messages (16)	\circ	\circ	\circ	\circ
Email (17)	\circ	\circ	\circ	\circ
Other *Fill in (18)	\circ	\circ	\circ	\circ
Pago Broak ——				

Q25 To what extent do you anticipate COVID-19 affecting **fundraising strategies of your organization** through the following?

	Decrease (4)	Remain the same (2)	Increase (1)	Don't know (3)
Fundraising events (6)	0	0	0	0
Earned income revenue (19)	\circ	\circ	\circ	\circ
Individual donations (26)	\circ	\circ	\circ	\circ
Government contracts (27)	\circ	\circ	\circ	0
Grant funding (22)	\circ	0	0	0
Grant flexibility (24)	\circ	\circ	0	0
I				

Q26 How familiar are you with the federal resources that have been made available to nonprofits through the CARES Act?

,	Very familiar (1)	Somewhat familiar (4)	Not very familiar (5)	Unfamiliar/haven't heard of it (6)
Paycheck Protection Program (1)	0	0	0	0
Economic Injury Disaster Loans (4)	0	0	0	0
Economic Stabilization Fund (5)	0	0	0	0
Employee Retention Credit (6)	0	\circ	0	0
Delayed Employer Payroll Tax Payments (7)	0	0	0	0

Q27 How likely is your organization to apply for each of these government assistance provisions?

	Already applied (1)	Very likely to apply (7)	Somewhat likely to apply (8)	Not likely to apply (9)	Not sure / Don't know (10)
Paycheck Protection Program (8)	0	0	0	0	0
Economic Injury Disaster Loans (9)	0	0	0	0	0
Economic Stabilization Fund (10)	0	0	\circ	0	0
Employee Retention Credit (11)	0	\circ	\circ	\circ	\circ
Other (12)	0	\circ	0	\circ	\circ
Page Break -					

Q28 How much assistance did you receive, if any, from any of the following, in navigating these financial assistance programs?

	Not applicable (1)	Low (13)	Medium (12)	High level (11)
A local SBDC (21)	0	0	0	0
An accountant or consultant (13)	\circ	\circ	\circ	\circ
Online resources (such as Intuit, Bankrate, etc) (22)	0	0	0	0
A nonprofit organization (14)	\circ	\circ	\circ	\circ
Your primary commercial bank (specify) (19)	\circ	0	\circ	0
Some other bank (specify) (20)	0	\circ	\circ	0
Local government agency (specify) (15)	0	0	0	0
State government agency (specify) (16)	0	\circ	0	\circ
Legislative office (specify) (17)	\circ	0	\circ	\circ

Q29 Please indicate the status of your application approval (Approved, pending, N/A), and any delays or barriers you have encountered

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Dis	play This Q	uestion:
Paj		ely is your organization to apply for each of these government assistance provisions? = tection Program [Not likely to apply]
Q3	0 Why are	you unlikely to apply for a PPP loan? (select all that apply)
		Applied for another program instead (1)
		Limited staff capacity (4)
		Ran out of time (5)
		Bank unwilling to take on application (6)

Display This Question:

If How likely is your organization to apply for each of these government assistance provisions? != Paycheck Protection Program [Not likely to apply]

Other (12)_____

Did not make financial sense for our organization (9)

Concerned about loan terms (10)

Process was too complex (11)

Q31 If you receive a PPP loan, please describe any technical assistance and other support you might need to ensure that your loan is forgiven. (100 words or less)

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22 la thora anyth	ing also you'd	Llike to obere	with up about	the pendem	uia'a impaat a	on vour
2 Is there anyth ganization's cost				-	-	-
						-
						-
						-
						-

select up to	3 which you feel are most pressing in the community you serve.
	COVID-19 Testing (1)
	Access to PPE or other medical supplies (4)
	Additional food supports (5)
	Cash assistance (12)
	Childcare (6)
	Extended unemployment insurance (13)
	Flexible funding for nonprofits/community organizations (10)
	Housing Supports (7)
	Strategic coordination among partners (8)
	Support for local businesses (9)
	Technology for low-income students (14)
	Workforce training (15)
	Other (Please specify) (11)
Page Break	

Q33 Below is a list of near-term issues/challenges related to the COVID-19 pandemic. Please

Q34 Are there specific capacity-related needs outside of your core functions/services you could use additional support with to be more successful and impactful?

	None (4)	Low Need (3)	Medium Need (2)	High Need (1)
Mission and Strategy Support (15)	0	0	0	0
Alternative fundraising strategies to in- person events (1)	0	0	0	0
Remote working best practices and teleconferencing (4)	0	0	0	0
Email marketing and social media (5)	0	0	0	0
Website updates and configuration (6)	0	0	\circ	\circ
HR support (7)	0	\circ	\circ	\circ
Translation services (8)	0	\circ	\circ	\circ
Operations management (9)	0	0	\circ	\circ
Financial Planning and Management (10)	0	\circ	\circ	\circ
Policy Advocacy (11)	0	0	\circ	0
Organizational Resilience/Mental Health Support (12)	0	0	0	0
Data Security services (13)	0	\circ	0	\circ

Recruitment and Staffing (17)	\bigcirc	\circ	\bigcirc	\circ
Other (Please specify) (14)	0	0	0	\circ
Page Break ———				

Q35 There are economic reopening and recovery coalitions being built at the local and regional levels. Please indicate how important you believe the following should be included in those coalitions.

	Don't know (1)	Low importance (2)	Medium importance (3)	High importance (4)	Very high importance (5)
Health and medical organizations (10)	0	0	0	0	0
K-12 education institutions (11)	\circ	0	0	0	\circ
Higher education institutions (12)	0	0	0	0	0
Organizations representing large businesses (1)	0	0	0	0	0
Organizations representing small businesses (2)	0	0	0	0	0
Organizations representing nonprofits (3)	0	0	0	0	\circ
Organizations representing workers (4)	0	0	0	0	0
Organizations serving immigrants (5)	0	0	\circ	\circ	0
Organizations serving seniors (6)	0	0	\circ	\circ	0
Organizations serving youth	\circ	0	0	0	0

(9)					
Organizations serving residents with disabilities (7)	0	0	0	\circ	0
Organizations providing a particular kind of service (please specify) (8)	0	0			0
Page Break —					

Q36 When it comes to **guidance regarding reopening the economy**, including the operations of your organization, how important would you rate guidance from the following:

The White House (1) California Governor's Office (2) Federal health agencies (3) State health agencies (4) County Board of Supervisors (5) County health agency (6) Local chambers of	0	0	0	0
Governor's Office (2) Federal health agencies (3) State health agencies (4) County Board of Supervisors (5) County health agency (6) Local	0	0	0	0
health agencies (3) State health agencies (4) County Board of Supervisors (5) County health agency (6) Local	0	0	0	0
agencies (4) County Board of Supervisors (5) County health agency (6) Local	\bigcirc			
of Supervisors (5) County health agency (6) Local		\bigcirc	\bigcirc	\circ
agency (6)	0	0	0	0
	\circ	\circ	\circ	\circ
commerce (7)	0	0	0	0
Other (please specify) (8)		0	\circ	\circ
	\bigcirc			

Page Break ——

	Please list two longer-term issues/challenges facing the communities in which you won it comes to responding to the lasting effects of the COVID-19 pandemic
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	Do you have any recommendations for how philanthropy can better meet the needs of rofits in COVID recovery?
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	Do you have any recommendations on how local government can better meet the nee rofits in COVID recovery?
σηρ	Tollis III COVID recovery!
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